

DomeLife Laboratory

Privacy Policy

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Last Updated: August 25, 2026

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Effective Date: August 25, 2026

DomeLife Laboratory recognizes the importance of your personal information. We are committed to complying with the Personal Information Protection Law of the People's Republic of China (PIPL), the Data Security Law of the People's Republic of China, the Cybersecurity Law of the People's Republic of China, and other applicable laws and regulations, adopting appropriate security measures to protect your personal information.

This Privacy Policy applies to all testing services and the associated website provided by DomeLife Laboratory. Please read this policy carefully before using our services.

1. Information We Collect

1.1 Account Information

When you register an account, we collect:

Name/Company name

- Email address
- Phone number
- Mailing address
- Account password (encrypted storage)

1.2 Order and Testing Information

When you place an order for testing services, we collect:

- Order number and service type
- Sample name, type, and description
- Testing items and methods
- Test results and report data
- Payment information (excluding complete payment credential numbers)
- Logistics and delivery information

1.3 Qualification Information

To fulfill our client review obligations, we may collect the following qualification information:

- Business license or personal identification documents
- Sample purchase receipts, production qualifications, authorization documents
- Customs declaration documents and inspection and quarantine certificates for imported samples
- Other documents proving the lawful source of samples

1.4 Website Usage Information

When you visit our website, we automatically collect:

- Device information (e.g., device model, operating system)
- IP address
- Browsing history and click behavior
- Access time and duration

2. How We Use Information

The personal information we collect is used for the following purposes:

Purpose	Information Categories	Legal Basis
Providing testing services	Account info, order info, testing data	Necessary for contract performance

Purpose	Information Categories	Legal Basis
Client review	Qualification info, identity info	Legal obligation, compliance management
Payment and settlement	Order info, payment info	Necessary for contract performance
Customer support	Account info, communication records	Necessary for contract performance
Security assurance	Account info, website usage info	Legitimate interests
Compliance management	All relevant information	Legal obligation
Service improvement and marketing	Website usage info (anonymized)	Legitimate interests/Your consent

3. Information Sharing

We commit not to sell your personal information to any third party. We may share your information only under the following circumstances:

With your explicit consent

As necessary for service performance, shared with partners (e.g., courier companies, payment providers)

As required by laws and regulations or upon lawful request by judicial or administrative authorities

As necessary to protect the legitimate rights and interests of the Laboratory, clients, or the public

Testing operations and peptide sales operations are strictly separated; no sharing of client information or testing data between the two

3.1 Business Separation

The Laboratory strictly enforces a data separation policy between testing operations and peptide sales operations. All client information, sample information, and testing data generated by the testing division are independently managed and used solely by the testing department, and are not shared with the sales department or used for sales promotion purposes.

4. Information Storage and Security

4.1 Storage Location

Your personal information is stored on servers located within the People's Republic of China. If cross-border transfer of personal information is necessary, we will comply with the provisions of the Personal Information Protection Law and other applicable laws and regulations, and adopt necessary security measures to protect your information security.

4.2 Retention Period

We retain your personal information only for the minimum period necessary to achieve the purpose of processing. The retention period for testing data and related records complies with applicable laws and regulations. After the retention period expires, we will delete or anonymize the personal information.

4.3 Security Measures

We adopt the following security measures to protect your personal information:

- Encrypted data transmission and storage
- Access control and identity authentication
- Regular security audits and vulnerability scanning
- Employee confidentiality training and management
- Emergency response and data breach handling mechanisms
- Physical isolation of testing data and sales data storage

5. Your Rights

You have the following rights regarding your personal information:

5.1 Right to Know and Access

You have the right to know whether we hold your personal information and may request access to a copy of your personal information.

5.2 Right to Correction

If you believe the personal information we hold about you is inaccurate or incomplete, you have the right to request correction.

5.3 Right to Deletion

Under circumstances that meet legal requirements, you have the right to request deletion of your personal information, except where retention is required by laws and regulations.

5.4 Right to Withdraw Consent

For processing of personal information based on your consent, you have the right to withdraw consent at any time. Withdrawal of consent does not affect the legality of information processing activities

conducted prior to the withdrawal.

5.5 Account Deactivation

You may apply for account deactivation at any time. After deactivation, we will cease providing services to you and, subject to legal requirements, delete or anonymize your personal information.

5.6 Right to Complain

If you are dissatisfied with our personal information processing activities, you have the right to file a complaint with the relevant regulatory authorities.

You may exercise the above rights by contacting us at privacy@domelifeanalytics.com. We will respond to your request within 15 business days of receipt.

6. Use of Cookies

We use cookies and similar technologies to enhance your browsing experience, analyze website traffic, and provide personalized recommendations. You may manage or disable cookies through your browser settings, but this may affect certain website functionality.

The types of cookies we use include:

Essential cookies: necessary for basic website functionality

Functional cookies: remember your preference settings

Analytical cookies: help us understand website usage patterns

7. Protection of Minors

Our services are not directed at minors. If you are a minor, please read this policy and use our services under the supervision of a guardian. We do not knowingly collect personal information from minors. If we discover that we have inadvertently collected information from a minor, we will promptly delete it.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy policies or content of such third-party websites. We recommend that you review the privacy policies of third-party websites when visiting them.

9. Policy Updates

We may update this Privacy Policy from time to time. Updated policies will be posted on this page, and material changes will be communicated to you through prominent means. Please review this policy

periodically for the latest version.

10. Contact Us

If you have any questions, comments, or suggestions regarding this Privacy Policy or personal information processing, please contact us through the following:

Privacy Email: domelife.tech@gmail.com

Official Website: <https://domelifeanalytics.com/>

We will respond to your request within 15 business days of receipt.